



# Employment Policy

## Summary

Our people are our most important asset and the means by which we strive to deliver superb value and service to our customers. Their commitment to our customers is critical to our continued success.

## Main Principles:

We will always attempt to recruit and retain the best people.

We will provide the most suitable training and development programmes for our staff to help them reach their full potential and become key components of our team.

We will provide a safe and healthy workplace for all staff.

We will delegate authority to operational managers and supervisors, to help promote entrepreneurialism and achievement of targets.

We will endeavour to always communicate clearly and effectively with all staff so that they can understand our vision and values.

We will seek to ensure equality of opportunity for all staff in the business.